

## Access government services from the comfort of your home

Whether you are filing your taxes, checking the availability of new HDB flats, registering for National Service or applying for a new passport, there is now an easier and better way to get these things done. At eCitizen, the one-stop online portal for government services and information, you can now do all of the above and much more. By accessing government services online instead of physically going down to the various government agencies, you are saving time and adding convenience to your life.

There are many more e-services for you to discover for yourself. Check them out now at [www.ecitizen.gov.sg](http://www.ecitizen.gov.sg).

The various e-services are categorised into seven broad categories:

- Culture, Recreation & Sports@eCitizen
- Defence & Security @eCitizen
- Education, Learning & Employment @eCitizen
- Family & Community Development@eCitizen
- Health & Environment@eCitizen
- Housing@eCitizen
- Transport & Travel@eCitizen

## TrustSg - Transacting online with peace of mind

Online transaction is one of the wonders of the World Wide Web. With e-transactions, you can pay bills, renew licenses, apply for new e-services from the comfort of your home, 24 hours a day, seven days a week without breaking even a bead of sweat.

TrustSg is a nation-wide trust mark initiative by the National Trust Council with the support of the Infocomm Development Authority of Singapore. This is to help build confidence in online transactions especially in the area of privacy and security. When you visit websites with the TrustSg mark, you can be assured that you are dealing with trustworthy service providers.

a member of  
Asia Trustmark Alliance



In line with the government's aim to provide quality service to customers, various government agencies have been accredited with TrustSg in recognition of their efforts in embracing best practices in security and privacy.

For more information about TrustSg, go to [www.trustsg.com](http://www.trustsg.com).

Family & Community Development@eCitizen

## Your Guide To Family And Community Development Resources



Singapore Government  
Integrity • Service • Excellence

Visit us at [www.gov.sg](http://www.gov.sg)

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SINGAPORE

iDA  
SINGAPORE

Family & Community Development@eCitizen is your one-stop portal for information & e-services on family & community development. There is something for you whether you are 8 or 80, single or married, parent or grandparent, person with disability or a caregiver, or a Singaporean with a desire to volunteer or donate.



Some of the information and e-services available are:

### Directory of family and social services

With the help for this handy e-directory, looking after your loved one is easy. This e-directory presents a comprehensive listing of various family and social services in Singapore where professional care and support is offered for children, students, elderly, families and persons with disabilities.

### KidzGrow Online

KidzGrow Online is the world's first online child development tracking tool that offers parenting information, recommended activities and tips in monitoring the overall development of their children from 3 months to 6 years.

### Soulmate searching

If you are in the mood for love, check out the exciting dating and matchmaking information and services. LoveByte, Social Development Unit's online portal, offers activities for its members to interact and connect with each other. For Social Development Service members, check out its website which allows its members to meet, chat and arrange for dates.

### Getting married

Busy soon-to-be-wed couples can now attend a marriage preparation course from the comfort of their home. The Electronic Marriage Preparation Programme is an online service that offers essential skills and strategies to build and develop a loving and long-lasting marriage. Sign up today!

You can also file your Notice of Marriage online!

### Online Donation Portal

The Online Donation Portal is a one-stop portal that allows members of the public to donate online to charities and organisations. All donations made are tax-deductible and there is detailed information about these organisations to help you make your choice.

### Volunteer E-match

If you have a big heart and want to add sunshine to the lives of those around you, join Volunteer E-match. This interactive online service, managed by the National Volunteer and Philanthropy Centre, matches volunteers' specific skills with the various volunteer agencies' needs.

### Disability Portal

This portal provides information and resources on issues such as education, employment, financial schemes, support programmes for persons with disabilities, their caregivers, and the general public. The portal is designed to be easily read by people with low vision and the elderly – with adjustable large fonts, strong colour contrast and compatibility with screen readers and magnifiers.

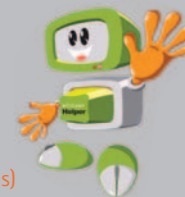
### Attend to a demise

Losing a loved one is a painful experience and this information can help make things easier for the bereaved family. Families coping with the death of a loved one will find information on death registration, arranging a funeral wake and burial/cremation/ash storage facilities. There are also pointers to help families manage post-death arrangements.

### Get help going online with eCitizen Helpers

Need help going online? Our eCitizen Helpers can assist you to access all government e-services that you need. This free service is available at many public places island-wide, including:

- eClubs
- Regional and Community libraries
- NTUC Income branches
- RSVP Singapore at Bukit Timah
- Singapore Post Centre at Eunos
- Crawford Residents' Committee
- FujiFilm outlets (only for passport applications)



Look out for the friendly eCitizen Helper icon at these places. You can get a complete listing of the eCitizen Helper outlets and more information by visiting [www.eCitizen.gov.sg](http://www.eCitizen.gov.sg).

